



What is this check box for?

Apps on mobile phones have internal browsers for app developers to use. What this special browser supports is the ability to place a “back arrow” at the top of the page to move back to the application after visiting the website. You may have seen that functionality in other apps; they are also using this browser.

However, on some links such as Microsoft Teams, Expert Zone, WorkDay, etc., this build in browser is not designed to function properly.

This check box enables apps to automatically switch from the internal browser to a more commercial/robust one also on the device, thereby allowing the functionality of the website to work. The back arrow feature will no longer be provided but the link will work. You will need to manually close the browser; the app will still be open/running on the device.

Some links to Microsoft Teams and ExpertZone are auto-detected and will default the device to a working browser if you select the check box or not.

If a user states a link or a login is not working, it is recommended to check this box, save and then have them try again.